

Notice of Damage/ Shortage to Claims Department

In the event of suspicion of damage &/ or shortage immediate notice must be made to the Claims Department of the Marine Department.

Contact should be made as follows:

	E-Mail	Telephone no.	Fax no.
Raphael Schiff	raphaels@migdal.co.il	076-8866744	03-5688924
Viki Leon	vikil@migdal.co.il	076-8865077	03-5637102

Please note:

1. Immediately on receipt of notice of damage/ shortage protest notices should be sent to all parties (carriers & bailees) involved in the transportation.
2. Not to accept any shipment with signs of damage without appropriate notation on the relevant shipping documents (inland carriers' or other).
3. Not to release cargo from port/ airport with external damages. In such cases inform the insurance company in order to receive further instructions.
4. Not to open cargo which arrives with external signs of damage without the insurers' permission and not to throw away outer packaging whatsoever.



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5. Please find enclosed "Notice of Marine Claims". Please forward this notice to the Claims Department with the necessary documents

