

Notice of Damage/ Shortage to Claims Department

In the event of suspicion of damage &/ or shortage immediate notice must be made to the Claims Department of the Marine Department.

Contact should be made as follows:

	E-Mail	Telephone no.	Fax no.
Raphael Schiff	raphaels@migdal.co.il	076-8866744	03-5688924
Viki Leon	vikil@migdal.co.il	076-8865077	03-5637102

Please note:

- Immediately on receipt of notice of damage/ shortage protest notices should be sent to all parties (carriers & bailees) involved in the transportation.
- Not to accept any shipment with signs of damage without appropriate notation on the relevant shipping documents (inland carriers' or other).
- Not to release cargo from port/ airport with external damages. In such cases inform the insurance company in order to receive further instructions.
- Not to open cargo which arrives with external signs of damage without the insurers' permission and not to throw away outer packaging whatsoever.



מערך עסקים גדולים | מחלקה לביטוח ימי ואווירי

 Please find enclosed "Notice of Marine Claims". Please forward this notice to the Claims Department with the necessary documents



מגדל חברה לביטוח בע״מ | מרכז שירות לקוחות - טלפון: 49130,03-9295106 | כח׳ היצירה 3, קרית אריה פתח תקווה. ת.ד. 3063, מיקוד 1300 | טוב שיש מגדל מאחוריך (3-9295105 | כח׳ היצירה 3, קרית אריה פתח תקווה. ת.ד. 3063, Patach | טוב שיש מגדל מאחוריך Migdal Insurance Co.Ltd. | Tel: 972-3-9295106 | Fax: 972-3-9295115 | 3 Hayetzira St., Kiryat Aryeh, Petach-Tikva, P.O.B 3063, Petach-Tikva 49130, Israel | www.migdal.co.il